JSTOR Forum

Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5)

Name of Product: JSTOR Forum

Report Date: October 2024

Product Description: JSTOR Forum is a web-based tool for uploading, cataloging, and sharing digital collections.

Contact Information: support@ithaka.org

Notes: ITHAKA is committed to providing an experience that is fully accessible to everyone. We make every effort to ensure that our services comply with web accessibility guidelines. Due to the scale and complex nature of JSTOR Forum, this is an ongoing effort.

We have evaluated the JSTOR Forum interface on the basis of its core functionality. Core functionality is defined here as uploading, cataloging, and publishing digital collections to JSTOR, Artstor, DPLA, and Omeka sites via the JSTOR Forum platform.

Additional information about JSTOR Forum's accessibility is available at [Accessibility – JSTOR Shared Collections Support](#).

Evaluation Methods Used: MacOS - VoiceOver + Safari/Chrome/Firefox, Windows - NVDA & JAWS 2023 + Chromium Edge/Firefox, Color Contrast Analyzer Tool, axeDevTools, WAVE tool, ANDI, text spacing bookmarklet, keyboard-only

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"Voluntary Product Accessibility Template" and "VPAT" are registered
service marks of the Information Technology Industry Council (ITI)   Page **1** of **47**

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria ● 9.1.1.1 (Web) ● 10.1.1.1 (Non-web document) ● 11.1.1.1.1 (Open Functionality Software) ● 11.1.1.1.2 (Closed Functionality Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Most meaningful images which are part of the JSTOR Forum platform are provided with a text alternative. To validate support for this criterion, we evaluated the images that regularly appear throughout the Forum platform (e.g. icons, logos, and UI components) and validated with assistive technology to determine whether they had appropriate text alternatives. There are known exceptions with icons used as buttons that don't have appropriate alternative text to describe their purpose. Remediation timeline expected end of Q1 2025.

Criteria	Conformance Level	Remarks and Explanations
		Forum allows users to provide text alternatives for visual content uploaded by the user, by adding data to describe the content they upload.

1.2.1 Audio-only and Video-only (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
   ● 9.1.2.1 (Web)
   ● 10.1.2.1 (Non-web document)
   ● 11.1.2.1.1 (Open Functionality Software)
   ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Closed: Not Applicable
	Authoring Tool: Supports
		As the host of third-party content, video and audio content on the JSTOR Forum platform are not provided by JSTOR Forum.
		
		JSTOR Forum allows users to upload audio and video with captions, and to create transcript metadata fields and include a transcript in this manner. Support videos, and general how-to videos, are hosted through YouTube, which provides Closed Captions. We do not currently have transcripts available for our support content.

1.2.2 Captions (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
   ● 9.1.2.2 (Web)
   ● 10.1.2.2 (Non-web document)
   ● 11.1.2.2 (Open Functionality Software)
   ● 11.1.2.2 (Closed Software)
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Closed: Not Applicable
	Authoring Tool: Supports
		As the host of third-party content, video content on the JSTOR Forum platform is provided by separate institutions and individuals.
		
		JSTOR Forum does allow users to provide captions or subtitles for their videos with synchronized audio. These caption files can be changed or altered by the content provider at any time. Support videos, and general how-to videos, are hosted through YouTube, which provides Closed Captions.

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Does Not Support	As the host of third-party content, video content on the JSTOR Forum platform is provided by separate institutions and individuals. Although audio descriptions can be added to the video content itself by the content providers, there is not a way to attach a separate file for audio descriptions or media alternatives. However, content providers can provide a transcript by creating a field for this information in the metadata record for the object. Support videos, and general how-to videos, are hosted through YouTube, which provides Closed Captions. However, we do not currently have transcripts available for our support content, and support videos do not convey content visually that is not available in the default audio track.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Page structure, as well as the relationships between objects and their corresponding context on a page, is conveyed through semantic markup on JSTOR Forum. Screen readers were utilized to validate that relationships between labels and elements on the platform, as well as the structure of the page, was available to assistive technology. There are known exceptions with the use of the ag-grid library that is used to create the tables within Forum. In some instances the table header is not properly conveyed to users of assistive technology. Remediation timeline expected end of Q1 2025.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable	The sequence of content does not affect its meaning, and is encoded in a logical and straightforward way where it does. Support for this criterion was validated through the

Criteria	Conformance Level	Remarks and Explanations
9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Closed: Not Applicable Authoring Tool: Not Applicable	use of assistive technology on the pages in JSTOR Forum to identify whether the order of the page's structured sequence created any barriers.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum does not provide sensory characteristics of interactive elements as part of instructions to the user. This was verified by validating instructions for understanding and operating the pages within JSTOR Forum and ensuring nothing references sensory characteristics.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Textual or visual indicators are also used where color conveys information, indicates an action, prompts a response, or distinguishes a visual element in JSTOR Forum. This was validated by keyboard tabbing through the interactive elements of the platform to observe focus indicators, and by observing visuals on the platform in grayscale to determine if color indicated meaning

Criteria	Conformance Level	Remarks and Explanations
11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	There is no audio on the JSTOR Forum platform which plays automatically. This was validated by navigating to the pages where the audio and video content can be edited on JSTOR Forum.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool: Not Applicable	Support for keyboard accessibility of JSTOR Forum was validated by keyboard-only navigation of the platform. Keyboard functionality on all interactive UI elements has also been verified. There are known exceptions including: - Add Project button is not keyboard-only accessible - Admin > Users table is not keyboard-only accessible

Criteria	Conformance Level	Remarks and Explanations
● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		- Tooltips with triggers that that are not in keyboard focus order Remediation timeline expected end of Q1 2025.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	In nearly all cases, elements can be entered and exited via the use of a keyboard alone. Pages are coded to allow the user to move browser focus from one interactive element to another, verified through testing with keyboard-only navigation of the platform. There is a known exception regarding pagination for tables on the Activity Monitor and Asset Panel pages where users keyboard focus is unable to move past the pagination to the end of the page. Some users would be able to navigate backwards to reset the page and start from bottom to reach these features. Remediation timeline expected end of Q1 2025.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool: Not Applicable	Character key shortcuts are not used on JSTOR Forum.
2.2.1 Timing Adjustable (Level A) Also applies to:	Web: Supports Electronic Docs: Not Applicable	JSTOR Forum does not set any type of time limits for users.

Criteria	Conformance Level	Remarks and Explanations

EN 301 549 Criteria
   ● 9.2.2.1 (Web)
   ● 10.2.2.1 (Non-web document)
   ● 11.2.2.1 (Open Functionality Software)
   ● 11.2.2.1 (Closed Software)
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Software: Not Applicable
	Closed: Not Applicable
	Authoring Tool: Not Applicable	

2.2.2 Pause, Stop, Hide (Level A)
Also applies to:
EN 301 549 Criteria
   ● 9.2.2.2 (Web)
   ● 10.2.2.2 (Non-web document)
   ● 11.2.2.2 (Open Functionality Software)
   ● 11.2.2.2 (Closed Software)
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Closed: Not Applicable
	Authoring Tool: Not Applicable
		JSTOR Forum was not encoded or designed with any areas utilizing blinking or scrolling information. The audio and video files on JSTOR Forum do not play automatically. This was validated by navigating to the pages for editing audio and video content on JSTOR Forum.

2.3.1 Three Flashes or Below Threshold (Level A)
Also applies to:
EN 301 549 Criteria
   ● 9.2.3.1 (Web)
   ● 10.2.3.1 (Non-web document)
   ● 11.2.3.1 (Open Functionality Software)
	Web: Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Closed: Not Applicable
	Authoring Tool: Not Applicable
		The JSTOR Forum platform does not include any animated, flashing, blinking, or video content.:

Criteria	Conformance Level	Remarks and Explanations
● 11.2.3.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Web: Does Not Support Electronic Docs: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum does not allow users to move through navigation links and through large groups of content, to the main content of the page. Where repetitive navigation is present, a "skip to main content" link allows the user to circumvent the navigation. This is also true for skipping long lists of content, or long tables. Support for this was validated through tabbing through the platform with keyboard only navigation. Remediation timeline expected end of Q1 2025.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	The titles of web pages on JSTOR Forum, as displayed in the browser tab of the webpage, are meaningful and relevant to their location within the platform. Support for this criterion was validated by manually checking the title of pages, modals and frames on the platform.

Criteria	Conformance Level	Remarks and Explanations
11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Focus on elements on JSTOR Forum follows an order that is intuitive and logical. This was validated through navigating, with keyboard only, through the platform to identify the tab order of the pages and that, if meaning was affected, the tab order was sequential. There are known exceptions including: - Interacting with the edit toolbar requires some non-intuitive tab navigation in order to successfully edit an item. - In some cases, there is focus that shifts out of a table and the user is unable to navigate to specific records. - Instances of focus not moving properly when a modal opens or dynamic content has updated without a page refresh. Remediation timeline expected end of Q1 2025.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum links are given labels that are meaningful and allow the user to discern their function in the context of the current page. Support for this was validated by navigating through the platform while utilizing screen readers to identify if the meaning of the links could be identified without visual cues, and tabbing

Criteria	Conformance Level	Remarks and Explanations
● 11.2.4.4 (Closed Software ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		through the platform to check the name of interactive elements against their function.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum does not use multipoint or path-based gestures for interactions. This was verified through navigating the platform with only one cursor
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	When users click, tap, or press on an interactive element, they can cancel the action by moving their cursor away from the element before finishing the click, tap, or press action. This was validated by interacting with each interactive element on the platform using a single pointer.

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	User interface elements with text labels have an accessible name that includes the visually presented text. This was validated by navigating the platform using keyboard and screen reader, and checking the labels and names.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	No functionality on JSTOR Forum can be operated by device or user motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum's language attribute reads . Manual code inspection was performed to verify the presence of the language attribute on the pages of the JSTOR Forum platform.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	The JSTOR Forum interface does not trigger changes when elements of the page receive focus. The level of support for this was validated by keyboard tabbing through the platform to identify if any changes occurred when an interactive control received focus.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	The JSTOR Forum interface does not automatically cause a change of context, except when a user has performed an action meant to change the context. Testing for this was performed by tabbing through the platform to verify whether or not focus on a control, or other interactive elements, or caused a change of context.

Criteria	Conformance Level	Remarks and Explanations
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Each page of JSTOR Forum has a footer with navigation links to our Support pages where users can contact us for help.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum strives to make errors clear and easily correctable by providing an indication of the error and a method for its resolution to the user. The level of support for this criterion was validated by evaluating the error messages produced through purposefully creating errors, both with and without a screen reader. There is an exception where an error is not properly identified when attempting to submit a form. Remediation timeline expected end of Q1 2025.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum makes action and input requirements easily understandable, by providing clear labeling on forms, buttons and other interactive elements, as well as contextual instructions on forms.

Criteria	Conformance Level	Remarks and Explanations

3.3.7 Redundant Entry (Level A 2.2 only)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Web: Supports	The JSTOR Forum interface does not require users to input information that was previously entered in the same workflow or process

4.1.1 Parsing (Level A)
    Applies to:
    WCAG 2.0 and 2.1 – Always answer 'Supports'
    WCAG 2.2 (obsolete and removed) - Does not apply
    EN 301 549 Criteria
    ● 9.4.1.1 (Web)
    ● 10.4.1.1 (Non-web document)
    ● 11.4.1.1.1 (Open Functionality Software)
    ● 11.4.1.1.2 (Closed Software) – Does not apply
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
    Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

4.1.2 Name, Role, Value (Level A)
    Also applies to:
    EN 301 549 Criteria
    ● 9.4.1.2 (Web)
    ● 10.4.1.2 (Non-web document)
    ● 11.4.1.2.1 (Open Functionality Software)
    ● 11.4.1.2.2 (Closed Software) – Does not apply
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
    Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
	Web: Partially Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Authoring Tool: Not Applicable
		Elements on JSTOR Forum are encoded with a name, role and value, where appropriate, that give the user an indication of their function, as well as any additional options provided by them. Support for this criterion was validated through a mix of manual code inspection and tabbing through the interactive elements of the platform with a screen reader.
		
		There are known exceptions:
		- Buttons that rely on icons as their only way to calculate an accessible name, the icon has no alternative text.

Criteria	Conformance Level	Remarks and Explanations
● 602.3 (Support Docs)		Remediation timeline expected end of Q1 2025.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum does not host or otherwise include live media.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs)	Web: Supports Electronic Docs: Software: Not Applicable Closed: Not Applicable Authoring Tool: Does Not Support	As a provider of third-party content, videos on JSTOR Forum are published by separate institutions and individuals. A transcript is not provided by these third parties. Additionally, the only video content that is available to users via JSTOR Forum is the video content that their self, institution, or organization have published to the platform.

Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live) (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.1.2.4 (Web)
    ● 10.1.2.4 (Non-web document)
    ● 11.1.2.4 (Open Functionality Software)
    ● 11.1.2.4 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Closed: Not Applicable
	Authoring Tool: Not Applicable
		JSTOR Forum does not host or otherwise include live media.

● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
		Although users are allowed to upload video and audio content, users do not have a specific location to include a transcript with that video or audio content. However, users can create a transcript field for their content, and then provide a text alternative in this way.
		
		Additionally, users can provide informational context beyond a transcript to help viewers understand the content.
		
		Support videos, and general how-to videos, are hosted through YouTube, which provides Closed Captions. Support videos do not convey content visually that is not available in the default audio track.

1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria	Web: Supports Electronic Docs: Not Applicable	Content is not restricted to a single display orientation on JSTOR Forum. This was verified by testing different orientations on a mobile device.

Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live) (Level AA)
Also applies to:
EN 301 549 Criteria
   ● 9.1.2.4 (Web)
   ● 10.1.2.4 (Non-web document)
   ● 11.1.2.4 (Open Functionality Software)
   ● 11.1.2.4 (Closed Software)
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Closed: Not Applicable
	Authoring Tool: Not Applicable
		JSTOR Forum does not host or otherwise include live media.

● 9.1.3.4 (Web)
   ● 10.1.3.4 (Non-web document)
   ● 11.1.3.4 (Open Functionality Software)
   ● 11.1.3.4 (Closed Software)
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Software: Not Applicable
	Closed: Not Applicable
	Authoring Tool: Not Applicable	

1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
   ● 9.1.3.5 (Web)
   ● 10.1.3.5 (Non-web document)
   ● 11.1.3.5.1 (Open Functionality Software)
   ● 11.1.3.5.2 (Closed Software)
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
	Web: Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Closed: Not Applicable
	Authoring Tool: Not Applicable
		Common user input fields are implemented so that when specific data is expected in a particular field, the field's purpose is programmatically identifiable to make completing the field easier. This was verified by reviewing inputs that request common input purposes.

Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live) (Level AA)
Also applies to:
EN 301 549 Criteria
   ● 9.1.2.4 (Web)
   ● 10.1.2.4 (Non-web document)
   ● 11.1.2.4 (Open Functionality Software)
   ● 11.1.2.4 (Closed Software)
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Closed: Not Applicable
	Authoring Tool: Not Applicable
		JSTOR Forum does not host or otherwise include live media.

Revised Section 508 – Does not apply		

1.4.3 Contrast (Minimum) (Level AA)
Also applies to:
EN 301 549 Criteria
   ● 9.1.4.3 (Web)
   ● 10.1.4.3 (Non-web document)
   ● 11.1.4.3 (Open Functionality Software)
   ● 11.1.4.3 (Closed Software)
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Web: Partially Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Closed: Not Applicable
	Authoring Tool: Not Applicable
		The JSTOR Forum interface meets contrast guidelines, verified through use of the axe extension, and WebAIM's color contrast checker.
		
		There are known exceptions on the Homepage with secondary content that does not meet the minimum required contrast ratio. Remediation timeline expected end of Q1 2025.

1.4.4 Resize text (Level AA) Also applies to:	Web: Partially Supports	Pages are readable and functional when text size is doubled, verified through the use of zooming in on

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum does not host or otherwise include live media.
EN 301 549 Criteria ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	pages to 200% JSTOR Forum. Remediation timeline expected end of Q1 2025.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	If the same visual presentation can be made using text alone, an image is not used in lieu of that text. This was verified through checking images of text across the pages on the platform.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum does not host or otherwise include live media.
• 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Users on JSTOR Forum can provide alternative text for images of text in multiple ways. They are also able to upload high resolution images of text to make this text more visible. However, the platform does not provide feedback on images of text. It is therefore up to the users to create accessible images on JSTOR Forum. The support pages for JSTOR Forum give recommendations to Forum users about how to create useful text alternatives.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	The JSTOR Forum platform in most cases is presented without any loss of information or functionality when vertically scrolling content at a width of 320px or horizontally scrolling content at a height of 256px. This was validated by testing different screen widths using Chrome's mobile device emulator.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum does not host or otherwise include live media.
● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		There are known issues where sticky content overlaps at these smaller screen sizes causing loss of content. Remediation timeline expected end of Q1 2025.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	User interface components and graphical elements on JSTOR Forum have at least a 3:1 contrast against the adjacent colours. This was confirmed using webaim's WAVE tool on each page. There are known issues where the keyboard focus visual indication is not sufficient to meet this criterion's color contrast ratio. Remediation timeline expected end of Q1 2025.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria	Web: Partially Supports Electronic Docs: Not Applicable	No loss of functionality occurs on JSTOR Forum when setting the text style properties to those dictated in

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum does not host or otherwise include live media.
● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	the guideline. This was verified using a text spacing bookmarklet and visually inspecting each page. There is one instance of secondary content being cut off when applying the text spacing styles on the Dashboard. Remediation timeline expected end of Q1 2025.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Content that appears on hover or focus on the JSTOR Forum platform is dismissible, hoverable, and persistent by the user. This was verified by interacting with components on the platform where additional content appears on hover or keyboard focus. There are known exceptions where tooltip content that is exposed upon hover isn't persistent as the user attempts to move their cursor over and it collapses. Remediation timeline expected end of Q1 2025.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum does not host or otherwise include live media.
Revised Section 508 – Does not apply		
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum is designed to support contextual navigation to help users orient themselves. Pages on the platform were checked to verify that they had navigation that would allow the user to proceed further and that they are not an orphaned page. There is no sitemap, but the majority of the platform's pages are navigable via the header and footer navigation links. Remediation timeline expected end of Q1 2025.
2.4.6 Headings and Labels (Level AA) Also applies to:	Web: Supports	Manual code inspection, screen readers, and keyboard only navigation of the platform were used to

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum does not host or otherwise include live media.
EN 301 549 Criteria ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	verify that headings were properly utilized to give appropriate structure to the pages on JSTOR Forum, and that labels for interactive elements and form fields were provided.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable	It is visually apparent which page element has the current keyboard focus within JSTOR Forum. JSTOR Forum utilizes the browser provided focus indicator to allow the user to understand current page focus. This was validated by testing with keyboard only navigation on JSTOR Forum's pages and modals.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum does not host or otherwise include live media.
● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Authoring Tool: Not Applicable	There is one exception where keyboard focus is not visually apparent on a Grid/List toggle button. Remediation timeline expected end of Q1 2025.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	There are no instances where focus indication is obscured and the user is not able to reposition the content. There is a cookie banner that appears on a users first visit to the platform, however it's placed as the first focusable content and is dismissible
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Partially Supports	There is no dragging functionality that can't also be performed in some other way, such as an additional button that enables the reordering of items in a list.

Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live) (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.1.2.4 (Web)
    ● 10.1.2.4 (Non-web document)
    ● 11.1.2.4 (Open Functionality Software)
    ● 11.1.2.4 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Closed: Not Applicable
	Authoring Tool: Not Applicable
		JSTOR Forum does not host or otherwise include live media.

		There is one exception where reordering fields within the Project Settings is only done via dragging and dropping within the table. Remediation timeline expected end of Q1 2025.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	This is met by ensuring that all interactive elements, such as links and buttons, have a target size of at least 24x24 pixels. This was confirmed through manual testing using a browser favlet that changes the cursor to a 24x24 pixel shape, allowing for precise overlay and measurement of interface items. Additionally, the design system, Pharos, incorporates these standards into its components, ensuring consistency and accessibility across the platform.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.1.2 (Web)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable	All language on the JSTOR Forum platform is written in English, which matches the language of the page, and therefore does not include parts of language in

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum does not host or otherwise include live media.
● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply ● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Authoring Tool: Partially Supports	separate languages that need to be tagged separately. This was verified by manual inspection of the code. Users on JSTOR Forum can add text in other languages to the content that they contribute. However, users currently do not have a way to tag these parts of the text as a language separate from the language of the page. JSTOR Forum will also not automatically detect language changes for the users.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Navigation links that are repeated on web pages do not change order when navigating through the platform. This was verified by checking the navigational elements provided on all the pages of JSTOR Forum.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum does not host or otherwise include live media.
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Interactive elements on JSTOR Forum that perform the same function are consistently identified within sets of pages on the platform. This was confirmed by navigating through the platform with keyboard tabbing and with a screen reader, to verify if elements within a set of pages utilized the same terminology for the same functionality.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum does not host or otherwise include live media.
● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Errors in the JSTOR Forum interface are identified clearly and suggestions are identified for correction. This was tested by purposefully creating errors on JSTOR Forum to examine the messaging provided to the user to correct the error. There is one exception where an error related to the format of the date within a form field is not clearly conveyed. Remediation timeline expected end of Q1 2025.

Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live) (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.1.2.4 (Web)
    ● 10.1.2.4 (Non-web document)
    ● 11.1.2.4 (Open Functionality Software)
    ● 11.1.2.4 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Closed: Not Applicable
	Authoring Tool: Not Applicable
		JSTOR Forum does not host or otherwise include live media.

3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.3.3.4 (Web)
    ● 10.3.3.4 (Non-web document)
    ● 11.3.3.4 (Open Functionality Software)
    ● 11.3.3.4 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Closed: Not Applicable
	Authoring Tool: Not Applicable
		Data entered by the user is checked for input errors and the user is given an opportunity to correct those errors. Additionally, when editing or adding content on JSTOR Forum, users can re-edit this content later.

3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	There are a number of ways to authenticate on the JSTOR Forum platform that do not require a cognitive test (ie. remembering passwords), Single Sign On with

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	JSTOR Forum does not host or otherwise include live media.
		Google and Microsoft, and International access methods (SAML, Proxies, IP).
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) ● 11.4.1.3 (Open Functionality Software) ● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Status messages on JSTOR Forum can be detected and presented to the user by assistive technologies. This was verified by reviewing status messages on the platform and using assistive technology to ensure they can be identified programmatically.

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	JSTOR Forum supports assistive technology where a visual element is provided. Images on the platform have appropriate alternative text, and meaningful visual elements are conveyed to assistive technologies. Exceptions include: - Icons used as buttons that don't have appropriate alternative text to describe their purpose. Remediation timeline expected end of Q1 2025.
302.2 With Limited Vision	Partially Supports	The JSTOR Forum interface does not interfere with any browser settings that function as or work with assistive technology. Additionally, users with limited vision should not encounter issues with color contrast, content sizing, or zoom functionality. Exceptions include: - Zooming in by 200% causes some content to be difficult to read or cut off due to sticky content - Tooltips content that is exposed by hover is not persistent when moving the cursor over the tooltip Remediation timeline expected end of Q1 2025.

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Supports	Users do not need to rely on their perception of color to use the platform fully. We utilize the default browser focus indicator to allow keyboard users to identify their location on the page.
302.4 Without Hearing	Supports	Use of the JSTOR Forum platform does not depend on hearing to operate or make use of the content, with one notable exception: As a provider of third party content, the small amount of video content on JSTOR Forum is contributed by separate institutions or individuals. A transcript is not provided by these third- parties, although they do have the opportunity to add both metadata transcripts and caption files. In this way, the accessibility of video content depends upon the awareness of the content user. Support videos, and general how-to videos, are hosted through YouTube, which provides Closed Captions. We do not currently have transcripts available for our support content. Support videos do not convey content visually that is not available in the default audio track.
302.5 With Limited Hearing	Supports	Use of the JSTOR Forum platform does not depend on hearing to operate or make use of the content. However, because the content on JSTOR Forum is third-party content, the accessibility of audio and video content depends on the mindfulness of the user cataloging the content. Support videos, and general how-to videos, are hosted through YouTube, which provides Closed Captions. We do not currently have transcripts available for our support content. Support videos do not convey content visually that is not available in the default audio track.
302.6 Without Speech	Supports	There is no part of the JSTOR Forum interface that requires user speech.

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Partially Supports	JSTOR Forum strives to ensure that all elements of the interface can be used via keyboard only. At the moment, we do not have the resources to test with certain types of assistive technology (adaptive keyboards, eye tracking software, etc). There are no aspects of the platform that require fine motor control or the operation of more than one control at the same time. Exceptions include: - Add Project button is not keyboard-only accessible - Admin > Users table is not keyboard-only accessible - Tooltips with triggers that that are not in keyboard focus order - Keyboard trap experienced with table pagination - No bypass links Remediation timeline expected end of Q1 2025.
302.8 With Limited Reach and Strength	Partially Supports	JSTOR Forum is an online interface and device agnostic. JSTOR Forum strives to ensure that all elements of the interface can be used via the use Page 23 of 34 of a keyboard. There are no aspects of the platform that require fine motor control or the operation of more than one control at the same time Exceptions include: - Add Project button is not keyboard-only accessible - Admin > Users table is not keyboard-only accessible - Tooltips with triggers that that are not in keyboard focus order - Keyboard trap experienced with table pagination - No bypass links

Criteria	Conformance Level	Remarks and Explanations
		Remediation timeline expected end of Q1 2025.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	JSTOR Forum strives to support users with limited language, cognitive and learning abilities in a variety of ways, as noted below: - The JSTOR Forum interface does not contain fields that require timed reactions, or use any graphics or tools that may distract a user (i.e. carousel graphics, blinking or flashing images, etc). - There are no complex, multi-stage processes inherent in the core functionality of the JSTOR Forum platform. - Consistency is provided on the JSTOR Forum platform via predictable navigation and meaningful semantic structure. - JSTOR Forum does not interfere with any assistive technology that aids individuals with limited cognitive, language and learning abilities. - JSTOR Forum access is primarily IP based for large institutions and offers browser pairing ensuring that signing in is kept to a minimum. - The JSTOR Forum platform is written in clear, simple language with the intention of making the cataloging and organization of content easy. - Errors on the JSTOR Forum platform are clearly defined and instructions for remediation are readily provided to assistive technologies.

Chapter 4: Hardware

Notes: We have deleted this section as JSTOR is an online web platform

Chapter 5: [Software](#)

Notes: We have deleted this section as JSTOR is an online web platform

Chapter 6: [Support Documentation and Services](#)

Notes: We have deleted this section as JSTOR is an online web platform

EN 301 549 Report

Notes:

Chapter 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	JSTOR Forum supports assistive technology where a visual element is provided. Images on the platform have appropriate alternative text, and meaningful visual elements are conveyed to assistive technologies. Exceptions include: - Icons used as buttons that don't have appropriate alternative text to describe their purpose. Remediation timeline expected end of Q1 2025.
4.2.2 Usage with limited vision	Partially Supports	The JSTOR Forum interface does not interfere with any browser settings that function as or work with assistive technology. Additionally, users with limited vision should not encounter issues with color contrast, content sizing, or zoom functionality. Exceptions include:

Criteria	Conformance Level	Remarks and Explanations
		- Zooming in by 200% causes some content to be difficult to read or cut off due to sticky content - Tooltips content that is exposed by hover is not persistent when moving the cursor over the tooltip panel. Remediation timeline expected end of Q1 2025.
4.2.3 Usage without perception of colour	Supports	Users do not need to rely on their perception of color to use the platform. We utilize the default browser focus indicator to allow keyboard users to identify their location on the page
4.2.4 Usage without hearing	Supports	Use of the JSTOR Forum platform does not depend on hearing to operate or make use of the content, with one notable exception: As a provider of third party content, the small amount of video content on JSTOR Forum is contributed by separate institutions or individuals. A transcript is not provided by these third-parties, although they do have the opportunity to add both metadata transcripts and caption files. In this way, the accessibility of video content depends upon the awareness of the content user. Support videos, and general how-to videos, are hosted through YouTube, which provides Closed Captions. We do not currently have transcripts available

Criteria	Conformance Level	Remarks and Explanations
		for our support content. Support videos do not convey content visually that is not available in the default audio track.
4.2.5 Usage with limited hearing	Supports	Use of the JSTOR Forum platform does not depend on hearing to operate or make use of the content. However, because the content on JSTOR Forum is third-party content, the accessibility of audio and video content depends on the mindfulness of the user cataloging the content. Support videos, and general how-to videos, are hosted through YouTube, which provides Closed Captions. We do not currently have transcripts available for our support content. Support videos do not convey content visually that is not available in the default audio track.
4.2.6 Usage with no or limited vocal capability	Supports	There is no part of the JSTOR Forum interface that requires user speech
4.2.7 Usage with limited manipulation or strength	Partially Supports	JSTOR Forum strives to ensure that all elements of the interface can be used via keyboard only. At the moment, we do not have the resources to test with certain types of assistive technology (adaptive keyboards, eye tracking software, etc). There are no aspects of the platform that require fine motor control or the operation of more than one control at the same time.

Criteria	Conformance Level	Remarks and Explanations
		Exceptions include: - Add Project button is not keyboard-only accessible - Admin > Users table is not keyboard-only accessible - Tooltips with triggers that that are not in keyboard focus order Remediation timeline expected end of Q1 2025.
4.2.8 Usage with limited reach	Partially Supports	JSTOR Forum is an online interface and device agnostic. JSTOR Forum strives to ensure that all elements of the interface can be used via the use of a keyboard. There are no aspects of the platform that require fine motor control or the operation of more than one control at the same time Exceptions include: - Add Project button is not keyboard-only accessible - Admin > Users table is not keyboard-only accessible - Tooltips with triggers that that are not in keyboard focus order Remediation timeline expected end of Q1 2025.
4.2.9 Minimize photosensitive seizure triggers	Supports	The JSTOR platform itself does not have any content that would trigger seizures.

Criteria	Conformance Level	Remarks and Explanations
		Within the third-party content, it is possible that there is content that displays flashing at higher than recommended frequencies. To avoid seizure, users with photosensitivity should contact JSTOR support for more information prior to viewing videos.
4.2.10 Usage with limited cognition, language or learning	Supports	JSTOR Forum strives to support users with limited language, cognitive and learning abilities in a variety of ways, as noted below: - The JSTOR Forum interface does not contain fields that require timed reactions, or use any graphics or tools that may distract a user (i.e. carousel graphics, blinking or flashing images, etc). - There are no complex, multi-stage processes inherent in the core functionality of the JSTOR Forum platform. - Consistency is provided on the JSTOR Forum platform via predictable navigation and meaningful semantic structure. - JSTOR Forum does not interfere with any assistive technology that aids individuals with limited cognitive, language and learning abilities.

Criteria	Conformance Level	Remarks and Explanations
		- JSTOR Forum access is primarily IP based for large institutions and offers browser pairing ensuring that signing in is kept to a minimum. - The JSTOR Forum platform is written in clear, simple language with the intention of making the cataloging and organization of content easy. - Errors on the platform are clearly defined and instructions for remediation are readily provided to assistive technologies.
4.2.11 Privacy	Supports	There are no features on the JSTOR platform that are provided for accessibility that impact a users privacy.

Chapter 5: Generic Requirements

Notes: We have deleted this section as JSTOR is an online web platform

Chapter 6: ICT with Two-Way Voice Communication

Notes: We have deleted this section as JSTOR is an online web platform

Chapter 7: ICT with Video Capabilities

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Supports	As a provider of third-party content, any video content through JSTOR Forum is published by participating institutions. If there are no captions provided by the contribution, machine generated captions are created and provided along with the media content. The Support site has videos on how to use JSTOR Forum. These videos are hosted through YouTube, which provides auto-generated captions.
7.1.2 Captioning synchronization	Supports	Video content with synchronized audio hosted on JSTOR Forum has had captions machine generated and are displayed at the relevant timestamp.
7.1.3 Preservation of captioning	Supports	Video content with synchronized audio hosted on JSTOR Forum preserves caption data that is consistent with clauses 7.1.1 and 7.1.2.
7.1.4 Captions characteristics	Does Not Support	Video content with synchronized audio hosted via JSTOR Forum does not allow users to adapt or change the display of captions.

Criteria	Conformance Level	Remarks and Explanations
7.1.5 Spoken subtitles	Does Not Support	Video content with synchronized audio hosted via JSTOR Forum does not have a mode of operation to provide spoken output of the captions.
7.2.1 Audio description playback	Does Not Support	Video content with synchronized audio hosted via JSTOR Forum does not currently provide a mechanism to select and play audio descriptions.
7.2.2 Audio description synchronization	Does Not Support	Video content with synchronized audio hosted via JSTOR Forum does not currently provide a mechanism to select and play audio descriptions
7.2.3 Preservation of audio description	Does Not Support	Video content with synchronized audio hosted via JSTOR does not currently provide a mechanism to select and play audio descriptions.
7.3 User controls for captions and audio description	Partially Supports	Video content with synchronized audio hosted via JSTOR Forum allows users to activate captions at the same level of interaction as the primary media controls. It does not provide the ability to activate audio descriptions.

Chapter 8: Hardware

Notes: We have deleted this section as JSTOR is an online web platform

Chapter [9: Web](#)

Notes: *(see [WCAG 2.x section](#))*

Chapter [10: Non-Web Documents](#)

Notes: We have deleted this section as JSTOR is an online web platform

Chapter [11: Software](#)

Notes: We have deleted this section as JSTOR is an online web platform

Chapter [12: Documentation and Support Services](#)

Notes: We have deleted this section as JSTOR is an online web platform

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: We have deleted this section as JSTOR is an online web platform

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